

1 WO

2

3

4

5

6

IN THE UNITED STATES DISTRICT COURT

7

FOR THE DISTRICT OF ARIZONA

8

9 Jorge Alejandro Rojas,

No. CV-16-03067-PHX-GMS

10

Plaintiff,

ORDER

11

v.

12

Federal Aviation Administration, et al.,

13

Defendants.

14

15 Pending before the court is Defendant Federal Aviation Administration’s (“FAA”) Motion for Summary Judgment. (Doc. 12). For the reasons below, the Court grants the motion in part and denies the motion in part.

18

BACKGROUND

19

20 Between August 2015 and February 2016, Plaintiff Jorge Rojas filed at least six Freedom of Information Act (“FOIA”) requests with Defendant Federal Aviation Administration (“FAA”). As a general theme, the FOIA requests concern FAA’s February 2014 policy change for hiring Air Traffic Control Specialists. The National Black Coalition of Federal Aviation Employees (“NBCFAE”) lobbied for certain aspects of the new hiring policy. As part of this change, the FAA no longer formally preferred students participating in specified college programs under the Qualified Applicant Register. This policy change negatively impacted Mr. Rojas’s application to work as an Air Traffic Controller.

27

28

Mr. Rojas filed a complaint in Federal Court seeking an order against the FAA to

1 produce the requested records. (Doc. 1). The FAA subsequently filed this Motion for
2 Summary Judgment. (Doc. 12).

3 DISCUSSION

4 I. Legal Standard

5 A. Summary Judgment

6 The Court grants summary judgment when the movant “shows that there is no
7 genuine dispute as to any material fact and the movant is entitled to judgment as a matter
8 of law.” Fed. R. Civ. P. 56(a). Substantive law determines which facts are material, and
9 “[o]nly disputes over facts that might affect the outcome of the suit under the governing
10 law will properly preclude the entry of summary judgment.” *Anderson v. Liberty Lobby,*
11 *Inc.*, 477 U.S. 242, 248 (1986). The moving party bears the burden to show that there are
12 no genuine disputes of material fact. *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986).

13 In the FOIA context, courts review an agency’s decision whether or not to disclose
14 *de novo*. 5 U.S.C. § 552(a)(4)(B); *see also Louis v. United States Dep’t of Labor*, 419
15 F.3d 970, 977 (9th Cir. 2005) (de novo review “requir[es] no deference to the agency’s
16 determination or rationale regarding disclosures”). However, courts “accord substantial
17 weight to an affidavit of an agency concerning the agency’s determination as to technical
18 feasibility . . . and reproducibility.” 5 U.S.C. § 552(a)(4)(B). If the FOIA dispute
19 presents a genuine issue of material fact, courts proceed to a bench trial or adversary
20 hearing. *Animal Legal Def. Fund v. U.S. Food & Drug Admin.*, 836 F.3d 987, 990 (9th
21 Cir. 2016).

22 B. FOIA Review

23 Upon proper request, federal agencies must disclose records to a member of the
24 public. 5 U.S.C. § 552. Nine categories of records are exempt from disclosure. 5 U.S.C.
25 § 552(b). The government has the burden of demonstrating that an exemption applies.
26 *Shannahan v. I.R.S.*, 672 F.3d 1142, 1148 (9th Cir. 2012) (citing *Lahr v. Nat’l Transp.*
27 *Safety Bd.*, 569 F.3d 964, 973 (9th Cir. 2009)). When responding to a FOIA request, the
28 government must provide “tailored reasons” to justify withholding, and “may not respond

1 with boilerplate or conclusory statements.” *Shannahan*, 672 F.3d at 1148 (citing *Wiener*
2 *v. F.B.I.*, 943 F.2d 972, 978–79 (9th Cir. 1991)).

3 At issue in this case are Exemptions 6, 7(A), 7(C), and Glomar.

4 1. Exemption 6

5 FOIA does not require federal agencies to disclose personnel files when disclosing
6 them would constitute a clearly unwarranted invasion of personal privacy. 5 U.S.C.
7 § 552(b)(6). Courts first evaluate whether disclosure implicates a privacy interest that is
8 nontrivial or more than de minimis. *Yonemoto v. Dep’t of Veterans Affairs*, 686 F.3d
9 681, 693 (9th Cir. 2012). Then, if the privacy interest is nontrivial, the court balances the
10 public interest against the privacy interest. Courts weigh these interests with a strong
11 presumption in favor of disclosure. *Id.* (citations omitted).

12 Case law gives several definitions of nontrivial privacy interests. A nontrivial
13 disclosure is an impermissible public intrusion that violates the common law or cultural
14 traditions. *Cameranesi v. U.S. Dep’t of Def.*, 856 F.3d 626, 638 (9th Cir. 2017) (citations
15 omitted). A nontrivial disclosure impacts people’s control of information about
16 themselves. *Id.* (citations omitted). A nontrivial disclosure subjects individuals to
17 possible embarrassment, harassment, or the risk of mistreatment. *Id.* (citations omitted).

18 Public interest must be “more specific than having the information for its own
19 sake.” *Yonemoto*, 686 F.3d at 694 (quotation omitted). Public interest should show an
20 agency’s performance of its statutory duties or informs citizens about actual government
21 operations. *Id.* at 693 (citations omitted). Personnel information that “reveals little or
22 nothing about an agency’s own conduct is not the type of information to which FOIA
23 permits access.” *Cameranesi*, 856 F.3d at 640 (quotation omitted). Courts do not
24 consider the FOIA requester’s personal interest to obtain the information because
25 Congress intended any member of the public to have an equal right to disclosure. *U.S.*
26 *Dep’t of Def. v. Fed. Labor Relations Auth.*, 510 U.S. 487, 496 (1994).

27 2. Exemption 7(A)

28 FOIA does not require federal agencies to disclose records compiled for law

1 enforcement purposes that “could reasonably be expected to interfere with enforcement
2 proceedings.” 5 U.S.C. § 552(b)(7)(A). Government agencies commonly cite 7(A) when
3 a defendant seeks documents to assist with its own case or as a substitute to civil
4 discovery. *See, e.g. Shannahan v. I.R.S.*, 672 F.3d 1142, 1151 (9th Cir. 2012). Although
5 the government need not show that each withheld document would actually interfere with
6 a particular enforcement proceeding, the government must generally show that disclosure
7 would interfere with enforcement proceedings. *Shannahan*, 672 F.3d at 1150 (quoting
8 *Lewis v. I.R.S.*, 823 F.2d 375, 380 (9th Cir. 1987)).

9 3. Exemption 7(C)

10 FOIA does not require federal agencies to disclose records compiled for law
11 enforcement purposes that “could reasonably be expected to constitute an unwarranted
12 invasion of personal privacy.” 5 U.S.C. § 552(7)(C). Like Exemption 6, this exemption
13 considers personal privacy, and consequently, the analysis has the same steps as the
14 analysis under Exemption 6. *Tuffly v. U.S. Dep’t of Homeland Security*, 870 F.3d 1086,
15 1092 (9th Cir. 2017) (citation omitted). In comparison to Exemption 6, Exemption 7(C)
16 is “more protective of privacy,” and the only distinction between them is the “magnitude
17 of the public interest” required to outbalance the respective privacy interest. *Forest*
18 *Service Employees for Environment Ethics v. U.S. Forest Service*, 524 F.3d 1021, 1025
19 n.2 (9th Cir. 2008) (quoting *U.S. Dep’t of Def. v. Federal Labor Relations Authority*, 510
20 U.S. 487, 497 n. 6 (1994)).

21 4. *Glomar*

22 Under the *Glomar*¹ doctrine, a federal agency may refuse to confirm or deny the
23 existence of records when simply responding to the FOIA request would cause harm
24 otherwise recognized by a FOIA exception. *Pickard v. Dep’t of Justice*, 653 F.3d 782,
25 785–86 (9th Cir. 2011) (citations omitted).

26
27
28 ¹The term “*Glomar*” comes from the case *Phillippi v. CIA*, 546 F.2d 1009, 1011
(D.C. Cir. 1976) where the CIA refused to confirm or deny its connection to the ship
Hughes Glomar Explorer and its mission to reclaim a sunken Soviet submarine.

1 **II. Analysis**

2 The parties dispute six separate FOIA requests, which the Court analyzes in four
3 separate groupings.

4 **A. Request 8952**

5 Request 8952 asked for a list of all Equal Employment Opportunity (“EEO”) cases
6 and any relevant policy, emails, documents, chats, etc., over a period of time in 2014 and
7 2015 to identify whether NBCFAE employees handled the complaints. (Doc. 13-1, Exh.
8 1, Att. A). Mr. Rojas specifically requested a spreadsheet of the filed cases with a brief
9 description and the EEO counselor assigned to the case. *Id.* The FAA provided Mr.
10 Rojas with a description of its search; a spreadsheet listing all EEO cases, the claim type,
11 and the assigned EEO counselor; and pages of emails with numerous redactions,
12 including the subject of the email, attachments in the email, carbon copied email
13 addresses, case numbers, and the subject of the complaint. The FAA argued that
14 Exemption 6 required these redactions because the information could reveal the identity
15 of individuals in the complaints.

16 The FAA adequately responded to Mr. Rojas request for a spreadsheet listing all
17 filed cases, a brief description, and the assigned EEO counselor. The information
18 provided in the spreadsheet conforms with the specifications of Mr. Rojas’s request. The
19 FAA attested in a letter to Mr. Rojas that it conducted a complete search for records,
20 (Doc. 13-1, Exh. 1, Att. C), and Ms. Stacie Graves, an FAA employee, signed a
21 declaration describing the search process, (Doc. 13-1, Exh. 2, ¶ 12). Concerning the
22 spreadsheet in Request 8952, the FAA complied with FOIA.

23 However, the FAA failed to comply with FOIA when it redacted the requested
24 emails. The disclosure of subject lines, case numbers, and attachment titles will not
25 likely allow Mr. Rojas or any other observer to identify individual claimants. The FAA
26 has not met its burden of demonstrating that an exemption applies. Additionally, any
27 potential privacy interest in the redacted portions is trivial at best, and as such, the Court
28 does not address the public interest in obtaining this information. The FAA’s Motion

1 for Summary Judgment concerning the requested documents in Request 8952 is denied.²

2 **B. Request 9570**

3 Request 9570 included four separate requests for documents. The first subsection
4 requested documents, reports, emails, etc., concerning the FAA's Office of Security and
5 Hazardous Materials Safety ("ASH") inquiry into cheating under the new hiring
6 practices. The FAA forwarded the request to ASH, and ASH discovered one Report of
7 Investigation that addressed Mr. Rojas's request. The FAA disclosed part of the Report
8 of Investigation, but withheld other sections due to privacy concerns. The second
9 subsection requested all information concerning inquiries into cheating allegations raised
10 against Shelton Snow or other misconduct. The FAA withheld all material as a violation
11 of privacy under Exemption 6. The third subsection requested a "complete 'Avery'
12 listing/record and any other similar listing" concerning a letter from FAA Administrator
13 Michael Huerta to Congressman Frank LoBiondo. The FAA stated that it could not
14 provide documents because the appropriate office did not use the Avery tracking system.
15 The fourth subsection requested documents used in preparation of Michael Huerta's letter
16 to Congressman LoBiondo. The FAA again withheld all materials as a violation of
17 privacy.

18 The FAA failed to meet its burden concerning the first subsection. As noted, the
19 government has the burden of demonstrating that an exemption applies, and the
20 government "may not respond with boilerplate or conclusory statements." *Shannahan*,
21 672 F.3d at 1148. The government's blanket assertion that privacy interests precluded

22
23 ² After the FAA filed its motion for summary judgment, it disclosed various
24 additional materials to the Plaintiff and then argued in its Reply that it was appropriate
25 for the Court to take account of the new materials in granting its motion. (Doc. 25). Of
26 course, when the FAA asserts complete compliance with its FOIA obligations in a motion
27 for summary judgment, it should have provided to the Plaintiff all documents on which it
28 intends to base that motion before filing it. A piecemeal approach to document
production only invites repeated supplemental motions and violates the well settled rule
that the Court does not consider new arguments raised for the first time in a Reply brief
since the Plaintiff cannot respond to such arguments. *Provenz v. Miller*, 102 F.3d 1478,
1483 (9th Cir. 1996). While Defendants' supplemental productions may in fact satisfy
the FAA's obligations under FOIA, the Court makes no attempt to make that
determination in deciding this motion, except to the extent that the FAA's obligations
were fulfilled at the time it filed its initial motion.

1 the full disclosure of the Report of Investigation is inadequate for the government to meet
2 its burden for summary judgment.

3 The FAA failed to comply with FOIA concerning the second subsection. The
4 government claims that it withheld all responsive documents because Mr. Snow has a
5 cognizable privacy interest that warrants nondisclosure of cheating allegations. However,
6 the public has an interest in knowing information about hiring officials who unfairly
7 support specific job applicants, especially for positions that maintain public safety.
8 Considering these two competing interests in light of the strong presumption in favor of
9 disclosure, *Yonemoto*, 686 F.3d at 693, the government's response to Mr. Rojas's request
10 failed to meet its burden for summary judgment.

11 The FAA failed to comply with FOIA concerning the third subsection. The
12 original request asked for the tracking record of a letter from the FAA to a congressional
13 representative. The FAA stated that it did not comply with this request because the FAA
14 does not use the Avery program. However, Mr. Rojas did not limit the request to the
15 Avery electronic program, but he also requested any similar listing of a tracking record.
16 The FAA failed to provide any further response for denying the request. Accordingly,
17 the FAA did not meet its burden concerning this section.

18 The FAA failed to comply with FOIA concerning the fourth subsection.
19 Notwithstanding the potential public interest in a government agency's review of unfair
20 hiring practices, the government did not sufficiently show that it could not disclose any
21 information without violating privacy interests. The government claims that privacy
22 interests compel nondisclosure, but the government did not explain why it withheld all
23 documents, and it did not show that redactions could adequately protect any privacy
24 interests. Therefore, the government did not meet its burden that a FOIA exemption
25 warranted nondisclosure. In whole, the FAA's Motion for Summary Judgment
26 concerning Request 9570 is denied.

27 **C. Requests 2133, 3419, 2612**

28 Request 2133 asked for accountability board complaints against FAA Air Traffic

1 Organization Vice President Joseph Teixeira. The FAA refused to confirm or deny the
2 existence of any relevant information. Request 2612 asked for EEO complaints against
3 Joseph Teixeira. Again, the FAA refused to confirm or deny the existence of any
4 responsive information. Request 3419 asked for accountability board complaints against
5 FAA employees and NBCFAE officials Shelton Snow and Paquita Bradley. Again, the
6 FAA refused to confirm or deny the existence of any relevant information.

7 Government employees have a privacy interest “in any file that reports on an
8 investigation that could lead to the employee’s discipline or censure.” *Hunt v. F.B.I.*, 972
9 F.2d 286, 288 (9th Cir. 1992) (citing *Dep’t of Air Force v. Rose*, 425 U.S. 352, 376–77
10 (1976)). A FOIA request that asks for disciplinary files of a large group of people allows
11 for permissible redaction to protect individual privacy interests. However, when the
12 FOIA request targets a specific individual, “[t]he file cannot be redacted and disclosed
13 without the risk of subjecting [the individual] to undeserved embarrassment and
14 attention.” *Hunt v. F.B.I.*, 972 F.2d at 289. Similarly, when a FOIA request targets
15 misconduct by specific individuals, the files are less likely to inform the public about
16 actual government operations, or how the agency performs its statutory duties. *See Hunt*
17 *v. F.B.I.*, 972 F.2d at 289–90.

18 The government justifiably responded to requests 2133, 3419, and 2612 with a
19 *Glomar* response. The accountability board handles allegations of misconduct
20 concerning sexual harassment and discrimination. Therefore, accountability board
21 complaints and EEO complaints could lead to the employee’s discipline or censure, and
22 disclosing the existence of an accountability or EEO complaint would cause
23 embarrassment. Because Mr. Rojas asked for information about specific government
24 employees, any redactions would not protect the privacy interests of the named
25 employees. Lastly, it is not clear how such a disclosure of specific instances of sexual
26 harassment or discrimination would shed significant light on FAA hiring policies or
27 practices. For these reasons, the FAA’s *Glomar* responses for Requests 2133, 3419, and
28 2612 were appropriate.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

D. Request 4019

Request 4019 asked for information concerning Daniel Maggard’s (an FAA digital media analyst) attempts to obtain Shelton Snow’s emails and correspondence. The FAA cited Exemptions 6 and 7(A) in its response that it could not provide documents because the requested records are subject to a current, internal investigation.

Again, the government has the burden of demonstrating that an exemption applies. *Shannahan*, 672 F.3d at 1148. In its original response, the FAA denied the request with a simple explanation that Exemptions 6 and 7 precluded disclosure. (Doc. 13-2 at 101). In its Motion for Summary Judgment, the FAA cursorily stated that Exemption 6 protects the privacy interests of individuals in the email.

The FAA’s perfunctory response is inadequate, and the FAA fails to meet its burden to show that an exemption applies. The Court denies the FAA’s Motion for Summary Judgment concerning Request 4019.

CONCLUSION

With a few noted exceptions, the FAA failed to carry its burden to show that FOIA exempted disclosure of Mr. Rojas’s requested documents.

IT IS HEREBY ORDERED that the Motion for Summary Judgment (Doc. 12) is granted in part and denied in part as follows:


- 1. concerning Request 8952, the Court **grants** Defendant’s Motion for Summary Judgment concerning the requested spreadsheet, but the Court **denies** the Motion concerning the remainder of the Request;
- 2. concerning Request 9570, the Court **denies** Defendant’s Motion for Summary Judgment;
- 3. concerning Request 2133, the Court **grants** Defendant’s Motion for Summary Judgment;
- 4. concerning Request 3419, the Court **grants** Defendant’s Motion for Summary Judgment;

1 5. concerning Request 2612, the Court **grants** Defendant's Motion for
2 Summary Judgment; and

3 6. concerning Request 4019, the Court **denies** Defendant's Motion for
4 Summary Judgment.

5 **IT IS FURTHER ORDERED** setting this matter for a Status Hearing on
6 **January 5, 2018 at 9:30 a.m.** in Courtroom 602, Sandra Day O'Connor U.S. Federal
7 Courthouse, 401 W. Washington St., Phoenix, Arizona 85003-2151.

8 Dated this 4th day of December, 2017.

9
10 

11

Honorable G. Murray Snow
United States District Judge

12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28